



FSD Building Materials Private Limited

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KINGDOM[®]
— FLOORING —



— EWF WARRANTY CERTIFICATE ■

WARRANTY CERTIFICATE

Please read installation, care and maintenance instructions enclosed in the package carefully as these form part of warranty agreement. In event of claim concerning your Kingdom Flooring, please refer to the warranty mentioned in the document and contact your retailer or Kingdom directly at the address.

Warranty Period 20 30 40 -----Years

Collection : _____

Purchase Details

Date of Purchase : __ / __ / _____ Invoice No. : _____

Details of the product Purchased :

- Product Name: _____
- Type of surface Treatment: _____
- Quantity Purchase: _____(Sq.Mtrs)
- Price including taxes: Rs. _____/Sq.Mtrs)

Customer Details:

- Name: _____
- Address: _____ City: _____ State: _____
- Telephone No: _____ E-Mail: _____

Dealer/Company Details

- Name _____
- Address: _____ City: _____ State: _____
- Telephone No: _____

Dealer/Compy Signature & Stamp: _____

Customer Signature: _____

Warranty Terms & Conditions:

KINGDOM FLOORING are produced from carefully selected wood from across the world and are precisely manufactured to ensure they are free of defects. Each plank is meticulously inspected at all stages, before and after the finishing process, to ensure it complies with Kingdom's unwavering standards. "FSDBMPL offer wear warranty of Kingdom Flooring upto 8 years which is subject to below mentioned warranty rules. FSDBMPL warrants its products against defects in material and workmanship."

This warranty is an improvement on the rights covered by the customer in accordance with current national consumer legislation.

1. The warranty applies to pre-finish multi-layer wooden flooring (three layers or more) in Kingdom original packaging. "The warranty applies to the floors installed in residential homes and in accordance with the installation instructions provided by FSDBMPL. Further warranty shall apply, if the customer/end user observes the care and maintenance instructions throughout the warranty period"
2. The warranty covers wearing through the wear – layer of the multi-layer boards. The wear layers consist of the surface treatment and the entire thickness of the hardwood.
3. Instructions with regards to installation, care and maintenance are enclosed with the product when it is delivered. If the instructions are lost, a new copy can be obtained directly from FSDBMPL or the nearest dealer.
4. The warranty is only applicable to multi-layer parquet boards which are manufactured by FSD BUILDING MATERIALS PRIVATE LIMITED.
5. The warranty is for multi layer parquet from the date of purchase specified on the warranty certificate.

FSDBMPL reserves the right to supply another similar product. The warranty does not cover any costs arising as a result of interference with anything other than the product in connection with dismantling or installation of the product or other costs or defect which arise in connection with appearance of the fault. FSDBMPL is not responsible for any damage occurring directly or indirectly or consequential losses from faults which are covered by the warranty. Complaints in respect of faults which are covered by the warranty must be sent to FSDBMPL dealer without delay, usually within 7 days from the time the fault was first noticed. If a complaint is not made in time, Kingdom warranty obligation lapses. The complaint must be accompanied by the warranty certificate, proof of purchase and a photograph of the defect. "Within 15 days from the date of receipt of complaint as above the authorised representative of FSDBMPL or its authorised distributor or retailer/dealer shall conduct the inspection/examination of alleged defect. If the said examination/inspection disclose that the alleged defect in the product or installation does exist and it fulfils the warranty conditions FSDBMPL will at its option and expense (except for shipping cost), repair the defective product or part, deliver to the customer an equivalent product or part to replace the defective product. All products that are replaced will become the property of FSDBMPL. Replacement products may be new or reconditioned."

6. FSDBMPL provides a limited warranty for its products only to the person or entity that originally purchased the product from FSDBMPL or its authorized distributor or retailer.

7. The warranty will apply if the Kingdom Flooring is installed by FSDBMPL or its r its authorised distributor or retailer/dealer.

9. The claims under warranty shall be limited to original purchase price paid and FSDBMPL, its distributor or retailer or either's affiliates, employees, officers, directors or agents shall, under no circumstances, be liable for any direct or indirect and/or incidental or consequential damages/claims of whatsoever nature. This limitation of liability will be effective even if customer has advised FSDBM or its distributor or retailer/dealer of the possibility of any such damages.

10. If Kingdom Flooring product does not operate as warranted above, the customer's sole remedy shall be, at FSDBMPL's option, repair or replacement. The foregoing warranties and remedies are exclusive and are in lieu of all other warranties, expressed or implied, either in fact or by operation of law, statutory or otherwise, including warranties of merchantability and fitness for a particular purpose. FSDBMPL makes no express warranty or condition whether written or oral and FSDBMPL expressly disclaims all warranties and conditions not stated in this limited warranty.

11. The warranty shall always be applicable from the original date of purchase of the product and shall not be extended in case of repairs or replacement of the product.

12. All warranty claims must be filed by the consumer to the distributor or retailer/dealer, who in turn is to contact FSDBMPL regarding any warranty repair or replacement. FSDBMPL will not handle claims from the consumer directly.